

Corporate Training SOLUTIONS

Train your people. Transform your company.

Supervisors' Connection

Performance Evaluations

March Supervisors' Connection

Summary

Studies show that more than half of the most important drivers of employee engagement and performance are related to effective performance management skills, including setting clear goals, providing regular feedback, supporting employee development and performance reviews. Managers who are effective at employee performance reviews produce better business results, including: 50% less staff turnover; 10 – 30% higher customer satisfaction ratings; 40% higher employee commitment ratings; and 200% higher net profits.

Workshop Takeaways

In this class, participants will learn:

- The true impact of performance evaluations – the benefits of coaching and feedback.
- To reduce resistance, increase reception and improve results through formal and informal performance evaluations.
- To provide the direction that allows team members to break through performance barriers.

Date: Wednesday, March 21, 2018
Time: 8:00am – 10:00am
Cost: \$49.00 per workshop
Place: NSCC -- CTS, One Ferncroft Rd., DS106, Danvers, MA 01923

Facilitator: Deirdre Higgins brings over 20 years of experience as a Human Resources Executive, with knowledge including recruiting, training, performance management, career development, diversity program development, employee relations, benefits, compensation, payroll, safety, leadership development and compliance issues. Deirdre has a BA in Education from Wheelock College and a MBA from Cambridge College, and has been a Corporate trainer for CTS for many years.

Please Register by March 15th

Call: (978) 236-1240 or Fax: (978) 236-1220 or Email: sryan@northshore.edu

Please complete all questions on this registration form and fax to: NSCC (978) 236-1220 or mail payment and form to: Ms. Susan Ryan, North Shore Community College, One Ferncroft Road, Danvers, MA 01923.

Date of Birth: Month _____ Day _____ Year _____ (Must Include Birth Date to Register) **Gender:** Male Female
Last Name _____ **First Name** _____ **Middle Initial** _____
Street Address _____ **City** _____ **State** _____ **Zip** _____
Home Telephone () _____ **E-mail Address** _____
Business _____ **Business Telephone** () _____ **Ext.** _____

Course Code	Sec.	CRN#	Course Title	Date	Time	Cost
xxx	xxx	xxx	Performance Evaluations	3/21/2018	8am – 10am	\$49.00

Payment *MUST* accompany registration form. Please make check payable to: North Shore Community College.
MasterCard, Discover or Visa accepted. (circle one)

Account # _____ **Expiration Date** (mo) _____ (yr) _____

Cardholder Signature _____